

**vax**<sup>®</sup>

**PLATINUM  
POWERMAX**

**PROVEN TO CLEAN BETTER  
THAN THE LEADING RENTAL**

LET'S GET STARTED.



**ECB1SPV1**

# SAFETY GUIDE

## BASIC SAFETY PRECAUTIONS

**This machine is intended for household use only and NOT for commercial or industrial use.**

- Only use the machine indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Before using the machine test your carpets/rugs/upholstery for colourfastness and pile distortion.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only VAX recommended tools and solution should be used with this machine. Using other solutions may invalidate the guarantee.

## DONT'S

- Don't leave the machine plugged in when unattended.
- Don't use the machine if it has been dropped, damaged, immersed in water or left outdoors.
- Don't run over the cord or use the machine if the cord or plug is damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use the machine to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc) or use the machine in an area with explosive vapours or liquid.
- Don't handle the plug or use the machine with wet hands.
- Don't leave the machine in one spot for an extended period of time when it is switched on. This machine is fitted with a rotating brushbar which, if left in one place, may cause damage to the floor surface.
- Don't use the machine to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area that is wet or where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't pull or carry the machine by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges, or close a door over the power cord.
- Don't unplug the machine by pulling on the cord.
- Don't carry the machine whilst it's switched on.

- Don't attempt to remove blockages with sharp objects as this may cause damage to your machine. Remove blockages only as instructed in this guide
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't over saturate your flooring. Always finish on a dry stroke.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.

## DO'S

- Check with the manufacturer of your flooring prior to using the machine. Test all carpets/rugs/upholstery before full usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- The clean water/solution tank should be filled with warm water (max 40°C) only. Filling the clean water/solution tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always vacuum your carpets thoroughly before using the machine.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always turn off or unplug the machine from the mains before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Always check the machine, tools and accessories are free from damage, dirt/debris before using.
- Take extra care when cleaning on the stairs.
- Always protect the power cable from heated surfaces and open flames.
- Turn off all controls on the machine before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.
- Always keep the power cord away from the brushes whilst using the machine.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the machine with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction/water pick up.
- Always use the machine in an upright position. To prevent motor damage from dirty water, never hold the machine upside down or on its side.
- Store the machine in a cool, dry area. Before storing the machine ensure all water/solutions tanks and filters are thoroughly clean and dry.

**PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.**

# WARRANTY & TECHNICAL

## WARRANTY

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
  - Negligent use, misuse or careless operation of the machine.
  - Failure to clean or maintain the product in accordance with the user guide.
  - Use of the machine which is not in accordance with the user guide.
  - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
  - Use of parts, accessories and consumables, which are not genuine VAX components.
  - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

## TECHNICAL

EU Statement of Compliance: Manufacturer/EU importer: VAX Limited, hereby on our own responsibility, declare that the **VAX Platinum Power Max** is manufactured in compliance with the following Directives:

Safety: 2014/35/EU Low Voltage Directive.

EMC: 2014/30/EU Electromagnetic Compatibility Directive.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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VAX Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

# CONTENTS

Safety guide 2 - 3

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Warranty & technical 4

---

Getting in touch 6

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Getting to know your machine 7

---

Getting started 8

---

Using your machine 9 - 13

---

Maintenance & cleaning 14 - 17

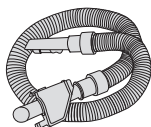
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Accessories 18

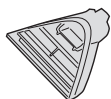
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What to do if it goes wrong 19

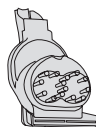
## Included with your machine



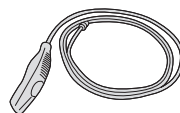
Hose



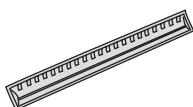
Wash tool



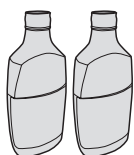
SpinScrub tool



Pre-treatment wand



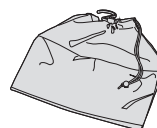
Hard floor squeegee



2 x 250ml  
Platinum solution



Pre-treatment solution



Accessory bag

# GETTING IN TOUCH

## Thank you for buying this Platinum PowerMax.

### Taking care of your carpets

The Platinum PowerMax is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and VAX will help you take good care of them.

### Taking care of your Platinum PowerMax

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.



## Receive your FREE 6 year guarantee†

Register your product online:

[vax.co.uk/registration](https://vax.co.uk/registration)

## We're here if you need us

Visit our online support:

[support.vax.co.uk](https://support.vax.co.uk)

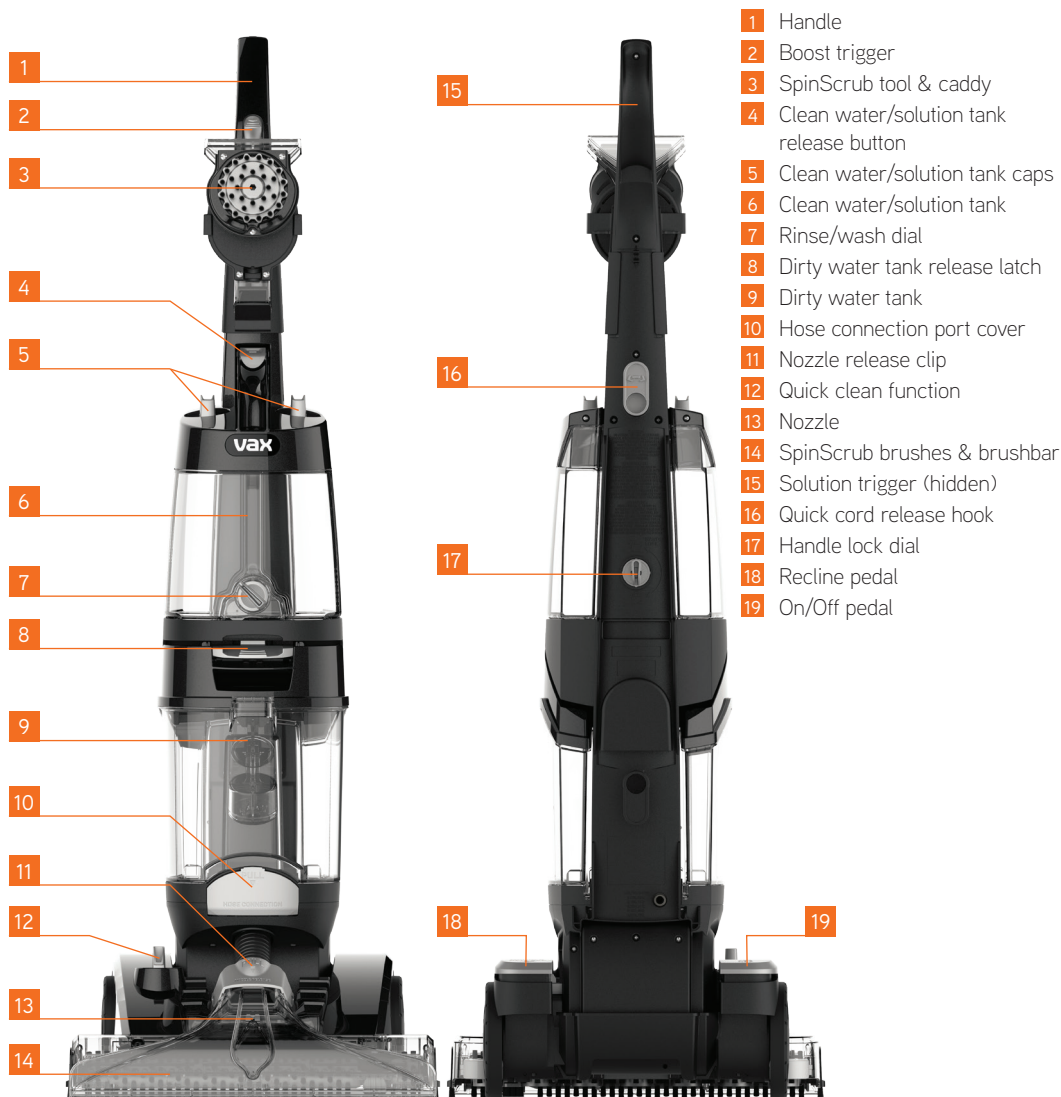
### Still need to get in touch?

Our UK based Customer Care Team are here to support you.

For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at [vax.co.uk/contact](https://vax.co.uk/contact)

This user guide can be found online at: [support.vax.co.uk](https://support.vax.co.uk)

# GETTING TO KNOW YOUR MACHINE



## TECHNICAL SPECIFICATION

Name **VAX Platinum PowerMax**

Code **ECB1SPV1**

Cord length **9m**

Weight **9.5kg**

Wattage: **See rating label on machine for details.**

Voltage: **See rating label on machine for details.**

To purchase accessories and consumables visit: [vax.co.uk](http://vax.co.uk)

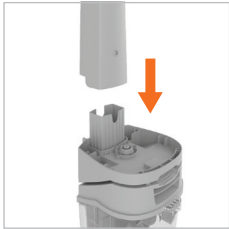
# GETTING STARTED

**PLEASE READ THE SAFETY PRECAUTIONS ON PAGES 2 & 3 BEFORE USE.**

**IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing.

- Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. Check all carpets/rugs/upholstery material before first use and if your carpet has more than one colour, check all colours.
- Test all flooring/carpets/rugs before first usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- When using the machine, basic safety precautions should always be observed. Do not over saturate your carpets and continue using dry strokes until little water is visibly passing through the nozzle. When using the hose and tools always finish on a dry stroke.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.
- Only use VAX carpet solution. Using other solutions may cause excess foaming and will invalidate the guarantee.
- For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.
- The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee.
- Empty and rinse out clean and dirty water tanks and leave to air dry before storage. Do not leave solution stored in the tanks between uses.
- This is a powerful machine, before plugging in make sure all controls are turned off and hold the machine firmly when starting and during use.

## Assembly



Stand the base of the machine on the floor in the upright position. Line up the handle with the main body and push into place.



Turn the handle lock dial clockwise to lock in position.



Assemble the tanks by tilting and lining up the front of the tank to the washer and pushing the tank back until it clicks into place.



Slide the SpinScrub tool holder over and down the handle.



Line up the SpinScrub tool with the holder and slide the tool downwards into place.



# USING YOUR MACHINE

## Filling the water/solution tank

**IMPORTANT:** Do not leave the solution stored in the tanks between uses.

**NOTE:** This machine has an auto mix tank so any solution not used can be poured back into the bottle.



Press the clean water/solution tank release button, pull and lift to remove the tank.



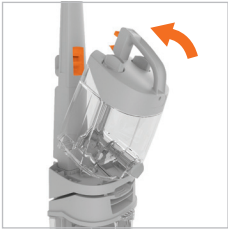
Twist the water/solution tank cap anti-clockwise and remove.



Pour the required amount of carpet cleaning solution into the tank. Tighten the cap before returning the tank to the washer.



Fill the clean water tank with warm water (max 40°C). Fill to the max fill line for a Deep Clean, and fill to the Quick Clean fill line for a quick surface clean.



Tilt and line up the front of the tank to the washer and push the tank back until it clicks into place.

# USING YOUR MACHINE

## Operation

**CAUTION:** The brushbar constantly rotates when switched on and the machine is reclined. Never use on one spot for an extended period of time as the brushbar may damage the floor surface.

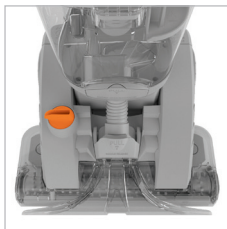
**IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass. Do not over saturate the carpet.



Turn the rinse/wash dial to **WASH**. The SpinScrub brushes and brushbar deep cleans your carpets with water and solution, removing dirt and stains.



Plug the machine into the mains and press the On/Off pedal to switch on.



Choose the cleaning mode by turning the dial on the base.



Press the recline pedal and pull the handle backwards.

### **Quick Clean Mode:**

Best for a quick, surface clean - carpets dry in as little as 1 hour.\*

### **Deep Clean Mode:**

Best overall results for a thorough, deep clean.



Squeeze the trigger to release the solution and water mix.



For best results apply water/solution on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.



For tough stains press the boost trigger together with the solution trigger to release more water and solution mix.

# USING YOUR MACHINE

## Rinsing the carpet

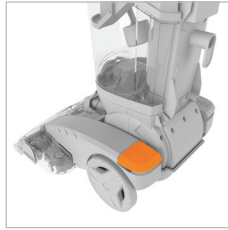
**IMPORTANT:** Optional step. To extract any remaining solution from your carpet, rinse your carpets with water only.



Turn the rinse/wash dial to **RINSE**. Only water is released to remove solution residue.



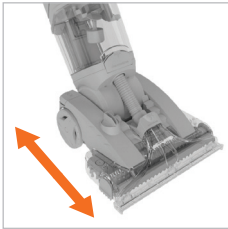
Plug the machine into the mains and press the On/Off pedal to switch on.



Press the recline pedal and pull the handle backwards.



Squeeze the trigger to release water.



For best results apply water on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.

# USING YOUR MACHINE

## Using the hose and tools

**IMPORTANT:** The machine should be in the upright position when using the hose and tools; this will de-activate the brushes. To avoid saturating the carpet, do not use more than 4 wet strokes over any one area. Always end with dry strokes (trigger released).



### SpinScrub Tool

Suitable for targeting stains and stubborn marks on rugs and carpet.



### Wash Tool

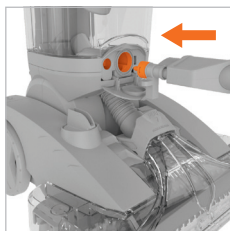
Suitable for use on upholstery and carpeted stairs. Perfect for reaching into crevices.



Turn the rinse/wash dial to **WASH**.



Open the hose connection port cover.



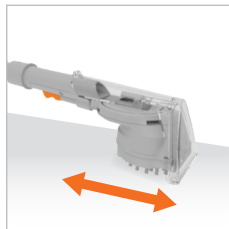
Push the hose end and hose solution connector into the hose connection port.



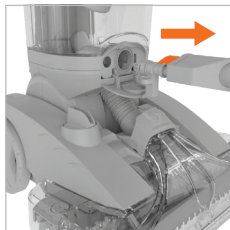
Select the SpinScrub or Wash tool. Slide the tool over the tab at end of the hose until it clicks into place.



Plug the machine into the mains and press the On/Off pedal to switch on.



Press the trigger on the forward stroke to release water/solution. Release the trigger on the backward stroke to pick up water/solution. For a dryer finish continue using dry strokes (trigger released) until little water is visibly passing through the tool.



To remove the hose press the hose release clip on the end of the hose and pull to remove.



Always close the hose connection port cover after using the hose. The machine may lose suction if it is not closed properly.

# USING YOUR MACHINE

## Using the pre-treatment wand

Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet.



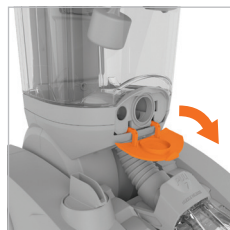
Pour the required amount of pre-treatment solution into the tank.



Fill the clean water tank with warm water (max 40°C).



Turn the rinse/wash dial to **WASH**.



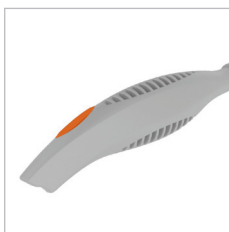
Open the hose connection port cover.



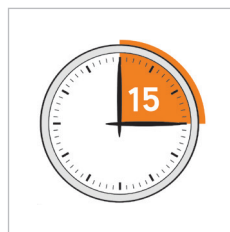
Push the wand connector into the solution tube port.



Plug the machine into the mains and press the On/Off pedal to switch on.



Press and hold the trigger on the pre-treatment wand, spraying evenly over stubborn stains.



Leave the solution for 10-15 minutes before washing the carpet.

## Washing hard floors

**CAUTION:** To prevent damage to wood floors and other hard floors, follow the flooring manufacturer's cleaning recommendations. Inspect the floor surface for a worn finish, bare wood or separated joints. It is not recommended to use the machine on floors if any of these conditions exist. Test on an inconspicuous area first.

**IMPORTANT:** Hard floors should be dry vacuumed thoroughly before washing.

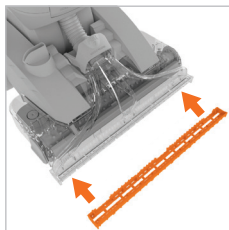
Before attaching the hard floor squeegee onto the machine, either remove the tanks or make sure the tanks are empty before lying the machine on its back.



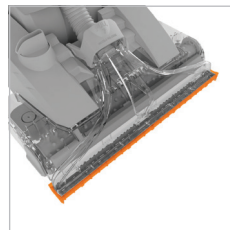
Pour the required amount of solution into the tank.



Fill the clean water tank with warm water (max 40°C).



Lie the machine on its back and line up the squeegee with the nozzle.



Hold the front of the squeegee onto the edge of the nozzle and push the squeegee under the nozzle until it clicks into place.

# MAINTENANCE & CLEANING

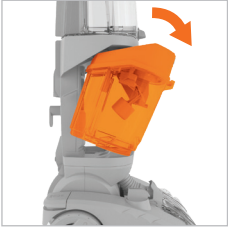
**CAUTION:** Always switch off and unplug the machine before performing any maintenance/troubleshooting checks.

The dirty water tank is fitted with a float. When the dirty water tank is full or the floorhead is not in contact with the carpet, the float will activate by shutting off the suction on the machine. This will be noticeable as the motor noise on the machine will increase. If the float has been activated empty the dirty water tank if it is full. If the dirty water tank is not full turn off the machine at the power switch and wait for the float to settle before restarting your machine.

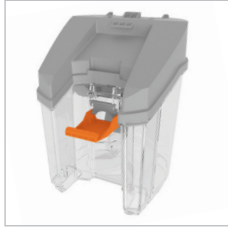
Empty and rinse out the clean and dirty water tanks and leave to air dry before replacing.

Do not leave solution stored in the tanks between uses.

## Emptying and cleaning the dirty water tank



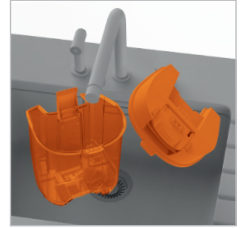
Press the dirty water tank release latch and pull the tank to remove.



Pull and lift the dirty water tank clip to release the lid.



Lift the tank lid to remove.



Empty the dirty water over the sink or toilet. Rinse the dirty water tank and lid under water (max 40°C) to remove dirt/debris.



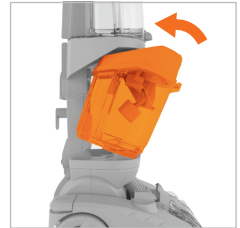
Clean the filter screen located at the back of the dirty water tank.



To replace the lid, hook the tab on the front of the lid into the front of the dirty water tank.



Hook the dirty water tank clip onto the lid and push down to lock into place.



To refit the dirty water tank, tilt and line up the front of the tank onto machine. Push back until it clicks into place.

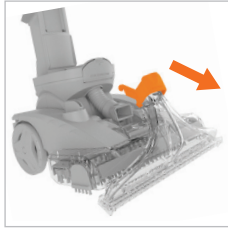
# MAINTENANCE & CLEANING

## Removing and cleaning the nozzle

**IMPORTANT:** If the nozzle is fitted incorrectly, this will cause poor dirty water pick up.



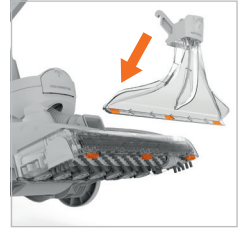
Remove both tanks and tilt the machine back.



Lift the nozzle release clip and pull the nozzle forward, separating the tabs on the nozzle and machine.



Rinse the nozzle under water to remove dirt/debris.



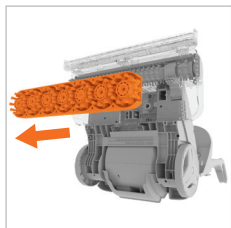
To replace the nozzle, tilt the machine backwards. Line up the tabs on the nozzle underneath the front of the machine. Lower the nozzle backwards and push the nozzle down until it clicks into place.

# MAINTENANCE & CLEANING

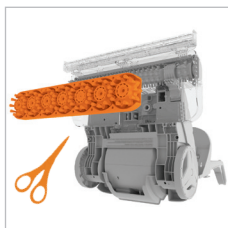
## Removing and cleaning the SpinScrub brushes



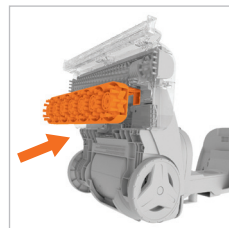
Lie the machine on its back exposing the SpinScrub brushes and brushbar.



Firmly pull the sides of the SpinScrub cover and remove the SpinScrub brushes.



Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.

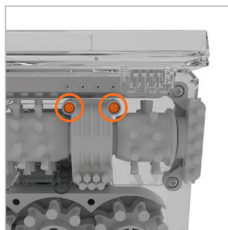


Line up the spindle and the tabs on the side of the SpinScrub cover into the machine. Push firmly until it clicks into place.

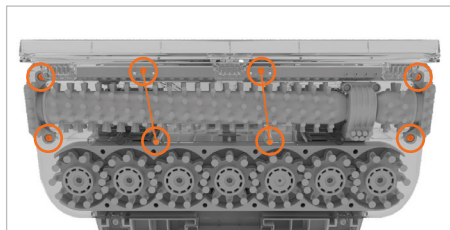


# MAINTENANCE & CLEANING

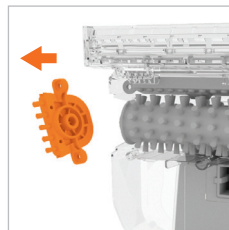
## Removing and cleaning the brushbar



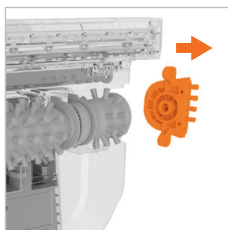
Using a crosshead screwdriver, undo the 2 screws and remove the belt guard.



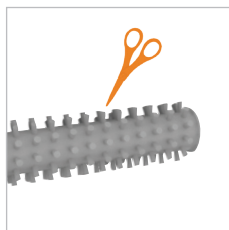
Using a crosshead screwdriver remove the 4 screws on the side brushes and the top and bottom screws from each of the rug guards (metal pins) to get access to the brushbar.



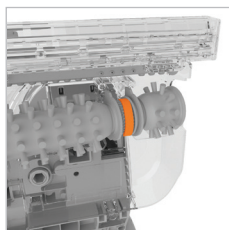
Pull and slide the left side brushes and remove the side cap from the brushbar.



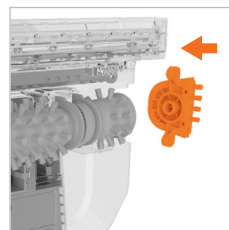
Pull and slide the right side brushes together with the brushbar. Remove the side cap from the brushbar and unloop the brushbar from the belt.



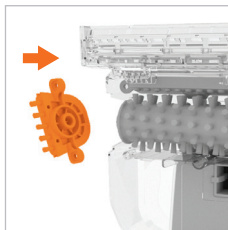
Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.



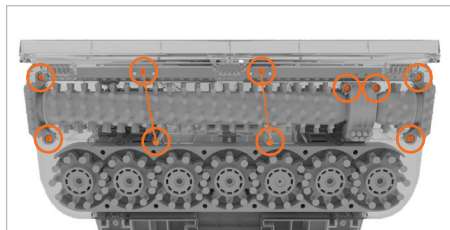
To refit, loop the brushbar through the belt and onto the belt grip.



Line up the 'right' side brushes with the base and slide into place. Attach the brushbar to the side brushes.



Attach the other side of the brushbar to the side brushes. Slide onto the side of the base and into place.



Refit the belt guard and tighten the 2 screws. Replace and tighten the 4 screws on the side brushes and refit the rug guards, tightening the 4 screws to secure.

# Don't forget your solution!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

### Platinum (1.5l)

1-9-139136

Platinum Carpet Cleaning Solution deep cleans carpets and removes stubborn stains. Safe to use on wool carpets - Woolsafe approved.



# WHAT TO DO IF IT GOES WRONG

**IMPORTANT:** Always unplug the machine before performing any maintenance/troubleshooting checks.

## There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
- 

## Why won't the machine turn on?

- The plug may not be fully pushed into the electrical socket.
  - The fuse in the plug may need replacing. Always replace with a British 13amp fuse.
- 

## Why won't the machine pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank and wait for the float to settle before restarting your machine. **See Emptying and cleaning the dirty water tank page 14.**
  - Check the SpinScrub and brushbar for blockages and clear. **See Removing and cleaning the SpinScrub brushes page 16 and Removing and cleaning the brushbar page 17.**
  - The dirty water tank and/or lid may not be fitted correctly. **See Emptying and cleaning the dirty water tank page 14.**
  - Check the nozzle for blockages and clear. **See Removing and cleaning the nozzle page 15.**
  - Check the nozzle is correctly fitted. **See Removing and cleaning the nozzle page 15.**
  - Check the filter screen in the dirty water tank for dirt/debris. Remove and clean.
  - The hose connector port cover maybe open, close and retry. **See Using the hose and tools page 12.**
- 

## Why won't the solution/clean water dispense?

- Make sure the clean water/solution tank is fitted securely. **See Filling the water/solution tank page 9.**
  - Rinse/wash dial has been set to Rinse, set dial to Wash to dispense solution. **See Rinsing the carpet page 11.**
  - The clean water/solution tank valve may be stuck. Hold the tank over the sink and press the valve underneath to release.
  - Squeeze the trigger on the handle to release solution and water mix.
  - The clean water/solution tank is empty. Refill the tank. **See Filling the water/solution tank page 9.**
- 

## Why won't the solution/clean water dispense when using the hose?

- Make sure the clean water/solution tank is fitted securely. **See Filling the water/solution tank page 9.**
  - Rinse/wash dial has been set to Rinse, set dial to Wash to dispense solution. **See Rinsing the carpet page 11.**
  - Trigger on the hose may not be depressed. **See Using the hose and tools page 12.**
  - The clean water/solution tank valve may be stuck. Hold the tank over the sink and press the valve underneath to release.
  - The clean water/solution tank is empty. Refill the tank. **See Filling the water/solution tank page 9.**
- 

## Why won't the brushbar spin?

- The brushes will only spin when the machine is reclined.
- Check the nozzle is correctly fitted. **See Removing and cleaning the nozzle page 15.**
- Check the SpinScrub and brushbar for blockages and clear. **See Removing and cleaning the SpinScrub brushes page 16 and Removing and cleaning the brushbar page 17.**
- Check that the SpinScrub and brushbar are correctly fitted. **See Removing and cleaning the SpinScrub brushes page 16 and Removing and cleaning the brushbar page 17.**
- Check for damage to the brushbar and the spindle on the back of the SpinScrub brush.

## GET IN TOUCH

 [info@vax.co.uk](mailto:info@vax.co.uk)  [vax.co.uk](http://vax.co.uk)